

STATE OF SOUTH CAROLINA
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LES BOLES
DIRECTOR

April 23, 2008

Dear Agency Director:

The guidelines for preparing the 2007-2008 Accountability Report are being sent to you and your Chief Financial Officer electronically. The guidelines will also be made available on our website at <http://www.budget.sc.gov/OSB-forms.phtm> for any other individuals in your agency who may want access to the guidelines.

As in previous years, the Accountability Report is intended as a concise, straightforward report on your agency's performance for review by the Governor and the General Assembly. Changes that have been made from last year are the result of continuous improvement to the national performance excellence criteria on which the questions are based, agency feedback, and requests from the General Assembly; however, you should still find the guidelines anchored to the Malcolm Baldrige Criteria, ensuring some continuity in philosophy from year to year.

Please think of the accountability report as a "big picture" look at your agency, and present it in such a way that makes it easy for any reader to get an overall understanding of how your agency performed for the year. As you are reporting your performance results, please remember that it is not expected that detailed information be reported, but rather should be retained at the agency level should more detail be desired by the Governor or General Assembly. However, please do keep in mind, as you report your performance measures, that trends over time and across agencies are very important to the users of the report.

Agencies are also encouraged to use the accountability report as a self-assessment tool and as an aid towards continuous improvement in agency operations. To provide additional assistance, the General Assembly created two positions to support agencies and state supported institutions of higher learning in the preparation process, subsequent assessment of the annual accountability reports and related training and consultation.

Both team members of the Organizational Effectiveness and Accountability Team have a wealth of knowledge and experience in organizational excellence and in preparing and assessing these

reports. Please contact either of my team members should you have questions or if you desire assistance. Their contact information is as follows:

Suzie Rast – srast@budget.sc.gov
803-734-0647

Garry Monjo – gmonjo@budget.sc.gov
803-734-0919

In order to meet the statutory deadline and prepare the reports for Internet availability, it is important that your Accountability Report be submitted to the Office of State Budget no later than Monday, September 15, 2008.

Sincerely,

Les Boles